

## **Making the Most of Your Video Streaming Experience**

- Go to <http://www.stphiliptheapostleparish.com>
- Click on the "Parish Videos" link.
- Any video that you watch from April 2010 or later is now streaming in High Definition (HD).
- If you notice that your video becomes "jerky" or pauses often, simply hit the pause button and wait 1 to 2 minutes. After that, hit the play button and resume watching. This should allow enough time for your Internet to load up enough of the video to allow uninterrupted play.
- If the problem continues, simply hit the "HD is Off" button and the video will reload from the beginning in standard video play. This should allow for uninterrupted play. The quality of the video will be a slightly lower quality, but still very good.

### **FREQUENTLY ASKED QUESTIONS**

#### **Can you skip through the video to get to a certain point?**

Yes, you can only skip through as much of the video that has loaded ahead.

#### **Can videos be downloaded to your computer?**

No, privacy settings set by St. Philip will not allow anyone to download a video to their computer. DVD copies of any video may be ordered by contacting the Ministry Office.

#### **Can I subscribe to the website and be notified when a new video has been posted?**

Yes, on the video streaming website, click "Subscribe" on the right hand side of your screen. You will need to create a free account with the website.

#### **How often are videos posted?**

Videos are posted about once a week. Most videos posted on the streaming website can be viewed on local access cable ACTV daily at 3:30 p.m. This can be viewed on Comcast Channel 6 and AT&T Channel 99.

**If you have any further questions, please contact Vince Zaprzal, Director of Pastoral Ministry, at 630 543-1754 or by e-mail at [vzaprzal@yahoo.com](mailto:vzaprzal@yahoo.com).**